Welcome to our webinar. We’ll begin shortly…

- All participants are muted upon entry.
- To ask questions or contribute ideas during the webinar, please use the Q&A box to communicate those to your host.
- We’ll begin with some words from each of our speakers before we begin the larger Q&A and discussion segment, but feel free to begin submitting your questions any time.
- This webinar is being recorded and will be available on The Forum’s website shortly.
Responding to COVID-19

An opportunity to share strategies and updates, ask questions of each other, and process concerns

https://forumea.org/2020/03/02/forum-and-pulse-statement-covid19/
Polling Questions

• I work at a...
Polling Questions

• I am currently located in...
Polling Questions

• In light of recent events, my organization has cancelled the following programs:
Polling Questions

- My primary concerns moving forward are...
Panelists

Patrick Morgan
Chief International Safety Officer
University of Michigan

Stephen Robinson
Director and Professor
Champlain College Dublin
View from Europe

- Italian shutdown soon spread across Europe
- Study abroad shutdowns complicated by US institutions also shutting down
- The majority of students made it home
- Working with European colleagues a key to success
- Transition to remote learning
- The COVID-influenced political landscape in Europe right now
View from the Big Ten

• Invaluable Networks – benchmark with peers
• Most have suspended current travel
• Summer programs – cancelled through June 30th a common theme
• Same COVID-19, new sets of problems
• 7 days later still *Crying* but still in good company

Patrick Morgan <morganpt@umich.edu>  
Mar 11, 2020, 8:45 PM (7 days ago)

to Dru, Christopher, Ronald, Maureen, Dave, Andrew, Julie, Leanne, Natasha, Kevin

*Crying*
# Program Status Tracker from The Forum

Link to Program Status Tracker

Form to submit info to the Tracker

<table>
<thead>
<tr>
<th>Organization</th>
<th>Country</th>
<th>Term (Summer or Fall 2020)</th>
<th>Link to program info</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ramapo College of New Jersey</td>
<td>Portugal</td>
<td>Summer 2020</td>
<td><a href="https://ramapo.edu/education">https://ramapo.edu/education</a> abroad/</td>
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<td>Ramapo College of New Jersey</td>
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<td>Worldwide</td>
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<td>Italy</td>
<td>Fall 2020, maybe Summer 2020</td>
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<tr>
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<td>Italy</td>
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<td><a href="https://i2cstudyabroad.com/internation/">https://i2cstudyabroad.com/internation/</a></td>
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</tbody>
</table>
Factors to consider for managed programs

Current Travel
• The unpredictable nature of pandemic
• Availability of healthcare
• Travel can be disrupted or stopped
• Lack of flights
• Rapidly changing border restrictions
• Support for “stuck” students on 3rd party provider vs. direct enroll vs. other experiences

Future Travel & Recovery
• Cancelled all before July 1 (?)
• No unrecoverable deposits
• What is the magic date?
• How does recovery happen?
What are you planning to do about summer programs?

- Has the most recent travel ban to Europe led to cancellation of summer programs?
- How are universities approaching summer programs abroad?
- What season programs are you expecting will run smoothly at this point? Are cancellations through summer?
- Are universities making the decision to suspend/cancel summer programs? If not, when will you make the decision?
What to do about students unable to return?

- How are institutions handling students who can’t get back due to conditions beyond their control?
How are you working with embassies?

• Were students contacted through the STEP program?

• Overseas Security Advisory Council (OSAC) private sector updates
  • OSAC Dedicated COVID-19 Page
  • Daily email updates (Join OSAC and sign up for the Academic Working Group)

• The U.S. Department State website
  • COVID-19 Country Specific Information
  • Details of Presidential Proclamation – Travel from Europe

• Other warning and update sources
  • International Transportation Air Association’s list
  • Your institution’s assistance provider
What are you doing to reassure people?

- How are others working with anxious colleagues and/or superiors?
- What is your best advice for responding to student and parent questions that dwell on the "what if" scenarios?
Resources

- Federal Student Aid
- International Transportation Air Association
- The World Health Organization
- Overseas Advisory Council (OSAC)
- WorldAware COVID-19 Hub
- The European Centre for Disease Prevention and Control
- U.S. Department of State’s COVID-19 Travel Alert
- British Foreign & Commonwealth Office
- Centers for Disease Control and Prevention (CDC)
- US State Department Travel Alert
Thank you!

Upcoming Free Forum Webinars:
  • *Responding to COVID-19: Part 3*, Thursday, March 26 12:00pm to 1:00pm EDT
    Registration link: https://zoom.us/webinar/register/WN_pjzYGqYsb-tsfs1QtSSyw

  • *Responding to COVID-19: Virtual Exchanges and Online Learning*, Thursday, April 2 12:00pm to 1:00pm EDT
    Registration opening soon!

**16th Annual Forum Conference session:**

*Open Forum on Developing Risk Mitigation*
  • There is no agenda for this session. Instead, we invite you to bring the issues that are keeping you awake at night. What are you currently focused on that wasn’t planned for – COVID-19, political demonstrations, natural disasters? Come prepared to ask about and share your strategies for risk mitigation in a world of evolving concerns.

Panelists:
  • Rochelle Keesler, Lafayette College
  • Patrick Morgan, University of Michigan
  • Wendy Lou Pedersen, University of Southern California

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