New Developments with The Forum’s Critical Incident Database

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Bill Frederick
Lodestone Safety International
1. A risk management conference
2. More rigorous standards
3. A *central* critical incident database for *all* incidents
Forum Incident Database Committee

• Bill Frederick, Chair (The School for Field Studies)
• Brian Brubaker (Dickinson College)
• Regine Lambrech (Columbia University)
• Natalie Mello (Worcester Polytechnic Institute)
• Christopher Powers (IIE)
• Adam Rubin (CIEE)
• Gary Rhodes (SAFETI)
• Arlene Snyder (Arcadia University College of Global Studies)
• John Tansey (Dartmouth College)
Critical Incident Database

• Piloted in 2009-2010
• Preliminary Report issued 2010
• Revamped based on feedback from users 2011
• CID re-released 2012
• First full calendar year of data 2014
Critical Incident Database

The Critical Incident Database (CID) is a free tool for use by Forum member institutions in tracking critical incidents that occur while students are abroad. The CID serves as a method for tracking required information on incidents that should be reported in a member’s Annual Security Report as required by the Clery Act, including all incidents that meet the Violence Against Women Act (VAWA) definitions. In addition, all incidents that should be reported to a Title IX officer are tagged.

The CID provides:

- An easy and convenient way to track what happens to your students while off campus (types of incidents, locations, etc.);
  - On-line and accessible from anywhere
  - Tablet, smart phone friendly
  - Easy access to your own data, downloadable and printable reports (coming soon)
- A reliable method to identify which incidents should be reported in your Annual Security Report to the Department of Education to comply with the Clery Act;
  - Incidents to be reported to a campus’ Clery and Title IX officers are clearly tagged
  - Definitions provided based on the Clery Act, VAWA and Title IX
- A way to track critical incidents so that risk management decisions about education abroad programs can be made using historical data.
2014 Critical Incident Database Users

- >350 different programs in 101 different countries

- 881,718 student program days

- Data collected January 1, 2014 – December 31, 2014

38 participating organizations

- 11 liberal arts colleges
- 9 large public universities
- 3 small private universities
- 7 medium private university
- 2 large private universities
- 2 community colleges
- 3 program providers
- 1 state system
Destinations of Programs Represented

~10% of OpenDoors data
Length of Programs Represented in the CID

**Short** = < 56 days  
**Mid** = 57 – 264 days  
**Long** = > 265 days
Types of Programs Represented in the CID

- Study Abroad Center
- Service Learning
- Internship
- Hybrid
- Field Research
- Faculty Led
- Exchange
- Facilitated Direct Enroll
- Direct Enroll

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CID incident data

- 313 incidents
- 49 different countries
- Every day of the week
Where Incidents Happened

- Africa: 100
- Asia: 200
- Europe: 700
- No America: 100
- Oceania: 100
- So America: 100

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Compare...

<table>
<thead>
<tr>
<th>Region</th>
<th>Frequency of Incidents</th>
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<tr>
<td>South America</td>
<td>0.42</td>
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<tr>
<td>Oceania</td>
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<td>North America</td>
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<tr>
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<tr>
<td>Asia</td>
<td>0.10</td>
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<tr>
<td>Africa</td>
<td>0.52</td>
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</tbody>
</table>
Types of Incidents

- illness
- behavioral
- Clery
- injury
- larceny
- Title IX
- other
- simple assault
- hospitalization
- civil unrest
- mv accident
- missing person
- natural disaster

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Types of illnesses

- Urinary/Reproductive
- Fever
- Cardiac Issue
- Allergy/Anaphylaxis
- Headache
- Abdominal Pain
- Vomiting/Nausea
- Other
- Diarrhea/Gastrointestinal
Expectations of Education Abroad

1998

Information Acquisition
Understanding of Hazard Landscape
Understanding of Available Practices
Systems and Policies
Communications
Access to Expertise
Understanding of Your Programs
Data

2018
Where do we go from here?

✔ Beta testing until June 30, 2018
  • Looking for feedback from users
  • Leave your business card and The Forum will follow up

✔ CID to launch on July 1, 2018

✔ Continue to make the CID a member benefit
Thank you!

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